

Mandatory
Of your choice

Country:	Xenos Rentals Greece. All airports and City Rentals
Currency:	EUR (€)
Tax:	24%
Season:	2025
Mileage:	Unlimited
Advance Booking Time:	1 hour

CONDITION OF RENTALS						
Items	Charges	Incl. in rates Yes/No	Amount	Per Unit / Per Day	Description	Remarks
Mandatory Surcharges	Airport Surcharge	Yes	-	-	-	-
	Road Tax / City Tax	Yes	-	-	-	-
	Environmental Charge	Yes	-	-	-	-
Driver & Licence Requirements	Reservation	Yes	-	-	In order to pick the car up, the main driver will need a PHYSICAL passport or national ID card, a driving license, and a credit card under the name of the main driver. The voucher of the booking. All drivers must be at least 21 years old.	-
	Min. Driver Age	No	-	-	All drivers must be at least 21 years old at the time of a pick-up	-
	Max. Driver Age	No	-	-	Maximum Drive Age 75	-
	Driving licence	Yes	-	-	All drivers must have their valid driving license issued a minimum of one year before the rental date. A driving license, accompanied by other valid ID documents must be presented at the pick-up time. An International driving license is additionally required in accordance with Geneva convention law. ATTENTION: international driving license is valid only if presented together with your original one. An International driving license is required for drivers from outside the European Union. UK driving license is accepted.	-
	Methods of payment	Yes	-	-	All type of Cards accepted, Credit card, Debit Cards, Virtual, Prepaid, Virtual and Cash. We do not accept American Express (AMEX) and Diners Club.	-
Fuel Policy	Passport or National ID card	Yes	-	-	A passport (or ID for EU/Schengen citizens) will be required for identification purposes.	-
	Fuel Policy	Yes	-	-	Same to Same	Return the car with the same amount of fuel it had at pick-up to avoid extra charges.
Deposit	Security Deposit	No	Depending on the vehicle class	Per Unit	The card will be used in order to block the deposit and must have enough available funds to cover a refundable deposit amount (which will be blocked on the card for a maximum of 30 days after returning the vehicle). The bank issuing the card, not a rental company is responsible for releasing funds blocked under pre-authorization. Credit cards (VISA Card, Master Card) are accepted in physical form. American Express (AMEX) and Diners Club is not accepted. Debit cards, Business Cards, cash payments are not allowed. The validity of the credit/debit card may not be less than 6 months from the end of the rental period. We will not accept prepaid, recharge, or virtual credit cards. The name on the card should be complete, shortcuts are not accepted. The debit card or different credit card are accepted if the customer buys the Full Protection + fuel up-front option (at the desk) or if a Card Fee is applied.	In the case of rental agreement of more than 20 days the customer has to renew the deposit or the deposit must be withdrawn and return back after 30 days from returning the car. A Bank Fee has to be applied.
	Tank Deposit	No	150,00 €	Per Unit	-	-

PROTECTIONS AND COVERS						
Items	Charges	Incl. in rates Yes/No	Amount	Per Unit / Per Day	Description	Remarks
Compulsory Insurance	CDW (Collision Damage Waiver)	Yes	-	-	Damage waiver insurance covers damages caused by an accident, where your responsibility is limited to the amount of the excess and will depend on the group of the vehicle booked. The excess amount is between 1100 € and 2500 € . The excess amount will be charged in case of damage.	<ul style="list-style-type: none"> Important: insurance is valid only if: <ul style="list-style-type: none"> In the event of an accident or other incident, the lessee has the obligation to follow the following: <ul style="list-style-type: none"> Take pictures of the accident. Call the police Record names and addresses from eyewitnesses. Do not accept any responsibility for the accident until the responsibility has been imputed by the officers. Communicate urgently with the company. Record all necessary information about the accident (name of other driver, car registration number, etc.). To submit to the company, within 24 hours of the accident, a signed memo describing the incident. If the above criteria are not met, any car insurance cannot apply and the lessee will have to pay the full cost of the damage. All Insurance covers become invalid when it turns out that: <ul style="list-style-type: none"> To tow other cars or trailers. In any race test or contest. By any person under the influence of alcohol or drugs. By any person without the advanced authorization of the lessor. For any use against the Hellenic Law. Driving outside Greece and transporting – moving the vehicle by boat or other means. It is not allowed without the written permission of Xenos rentals. Rental vehicles can only be used on the main road network (asphalt roads within the city/provincial network, national roads, motorways, etc.). Regardless of the vehicle category, it is not allowed to use them on unpaved roads, off-road terrain etc. The person who drives the vehicle is not the main driver or an additional driver (registered in the rental office). he/she is not authorized to drive the vehicle, the person drives the vehicle under the influence of alcohol/drugs or intoxicated, the person driving intentionally causes damage, the car drives off-road, the person drives the vehicle carelessly or fails to comply with traffic regulations. The covers do not apply to damage, loss, or compensation: <ul style="list-style-type: none"> Undercarriage, glass, windows mirrors, tires, rims, antenna, airbags, interior ,Keys and all costs associated with the delivery of keys and opening the vehicle, fees for cleaning or damage to the interior of the car, including devastation, smoking in the vehicle, loss of the parking ticket (upon return), damage or loss of child seat, GPS device, WIFI router or other additional equipment, loss or theft of the license plate, damaged or stolen vehicle documents, costs incurred in circumstances that violate the terms of the rental agreement or repair not approved by Xenosrentals. TW (Theft Waiver) is valid only if the driver holds in his possession the car key
	TW (Theft Waiver)	Yes	-	-	-	This insurance covers theft risk, where your responsibility is limited to the amount of the excess. The excess amount is between 1100 € and 2500€ .
MID - CDW	CDW and TP with Reduced Excess Amount	No	-	Per Day	This type of insurance reduce your damage responsibility* caused by an accident as well as a theft risk. You can purchase this insurance while picking up the car. The tires and windscreen are not covered by this package.	-
Full Protection/ Full Protection Plus	SCDW (Super Collision Damage Waiver), Full Protection Plus-SCDW + Fuel upfront	No	-	Per Day	This type of insurance entirely cancels your damage responsibility*. You can purchase this insurance while picking up the car. The Debit Card (Visa, Mastercard) is accepted when the customer adds the prepaid fuel option at the location (Full Protection Plus). The deposit for all car groups is reduced on Credit Card with Full Protection and on Debit Card with Full Protection and fuel up-front option. The amount depends on the car group. Additionally included in the package price: No mileage limit. Road Assistance - included inside the municipality region	-
Liability Insurance to Third party	Insurance Policy Limit For Bodily Injury	Yes	-	-	-	-
	For Property Damage	Yes	-	-	-	According Insurance Policy
Road Assistance	Road assistance in a situation of a breakdown and complete immobilization of the vehicle	Yes	-	-	Your responsibility is limited to the excess amount inside the Municipality Region that you have rent the car.	-

ADDITIONAL EQUIPMENT AND SERVICES						
Items	Charges	Incl. in rates Yes/No	Amount	Per Unit / Per Day	Description	Remarks
Driver	Young Driver Fee	No	12,00 €	Per Day	Must be applied to all drivers aged 21-24 years old. Maximum in 15 days	For car categories J - F - L - G - G3 (Van - Jeep & MiniCooper Convertible) the min. age is 23 years old
	Senior Driver Fee	No	12,00 €	Per Day	Must be applied to all drivers aged over 70 years old. Maximum in 15 days	Free Sale / On Request
	Additional Driver Fee	No	12 € - 15€	Per Day	In case of more than 1 person is authorized to drive the rented vehicle, an additional charge of EUR 12 for each additional driver per day will be charged. For car categories J - F - L - G - G3 (Van - Jeep & MiniCooper Convertible) the additional charge is 15€. Age and driving license validity criteria apply to all additional drivers. Maximum in 15 days	Maximum 2 Additional Drivers per car. For car categories J - F - L - G - G3 (Van - Jeep & MiniCooper Convertible) the additional charge is 15€
Refueling	Fuel up front	No	Average market value per liter	Per Rental	A prepaid fuel option. The customer can return the vehicle with an empty tank paying at the location the average market value per liter and a non-refundable administration fee (up to 20 EUR). The fee for unused fuel is not refundable.	On Request
Replacement car	Replacement car	No	From 180€	Per Unit	-	On Request
Delivery & Collection	Hotel Pick-Up	No	70,00 €	Per Pick up	Only in the city of vehicle pickup.	A hotel name, address and customer's phone number is required
	Hotel Drop-off	No	70,00 €	Per Drop off	Only in the city of vehicle pickup.	A hotel name, address and customer's phone number is required
Out of Hours Fee	Out of Hours Fee	No	40,00€ - 100,00€	Per Transaction	The charge is applied when the customer is picking up or dropping the car out of the regular hours.	Exception might be applied to National Bank Holidays

Special Equipment	Baby Seats (under 9 kg weight)	No	9,00 €	Per Day	Maximum in 15 days	Limited availability	Free Sale / On Request
	Toddler Seats (9-36 kg weight)	No	9,00 €	Per Day	Maximum in 15 days	Limited availability	Free Sale / On Request
	Infant Seats (over 36 kg weight)	No	9,00 €	Per Day	Maximum in 15 days	Limited availability	Free Sale / On Request
	Child Booster Seats	No	9,00 €	Per Day	Maximum in 15 days	Limited availability	Free Sale / On Request
	Navigation System (GPS)	No	9,00 €	Per Day	Maximum in 15 days	Limited availability	Free Sale / On Request
	Wi-fi	No	9,00 €	Per Day	Maximum in 15 days	Limited availability	Free Sale / On Request
	Snow Chains	No	9,00 €	Per Day	Maximum in 15 days	Limited availability	Free Sale / On Request
Priority booking	Cut your queue time – for a quick pick-up, take the Fast Track to the Selected Counter	No	30,00 €	Per Rental	Reduce your rental wait time by purchasing priority queuing. To purchase on the website and at the airport office	-	On Request
Ferry	Ferry	No	70,00 €	Per Rental / Per Destination	Only available for Greek island destinations. In case the customer wishes to take the rented vehicle on a ferry, the main driver has full responsibility for the damages made during the trip and all insurance covers become invalid.	-	On Request
Upgrade	Upgrade	No	From 5,00€ to 30,00€	Per Day	Depending on category.	Limited Availability	On Request
Driving Restrictions & One Ways	National One Way from Airport or City location	No	From 200 Eur	Per Rental	National one way rentals from 200 Eur one way fee. Depends from the distance.	Limited Availability	On Request
	International One Way	No	-	-	Not Allowed	-	-
	Cross Border Driving Restrictions	No	-	-	Not Allowed	-	-
ADDITIONAL CHARGES AND ADMINISTRATION FEES							
Items	Charges	Incl. in rates Yes/No	Amount	Per Unit / Per Day	Description	Remarks	Free Sale / On Request
Extra cleaning - upholstery	Car upholstery laundering	No	120,00 €	per rental	Applicable in case of dirty upholstery, with stains that cannot be cleaned using the vacuum cleaner.	-	-
Extra cleaning Soft	Extra cleaning fee for dirty vehicles	No	25,00 €	per rental	There is an additional fee for washing / cleaning for dirty vehicles (inside and outside).	-	-
Administration Fee	Administration Fee in a case of a damage - accident	No	70,00 €	Per Rental / Per Damage	An administration fee is applied in order to record the damage of the car and issue a report.	-	-
Delivery of driver's data to authorities	Delivery of driver's personal data in case of a request from Greek authorities	No	50,00 €	Per Case	Police, Road Transportation Inspection, and Municipal Police requests are usually linked to the speed camera photos or cars parked in no-parking zones. Also court issues.	-	-
Delivery of driver's data to foreign authorities	Delivery of driver's personal data in case of request from foreign authorities	No	60,00 €	Per Case	Police, Road Transportation Inspection, and Municipal Police requests are usually linked to the speed camera photos or cars parked in no-parking zones. Also court issues.	-	-
Mandate re-invoicing	Handling the mandate in the absence of notification to the relevant institutions	No	50 € + Cost of fine	Per Case	-	-	-
Parking in the wrong parking lot	Parking in the wrong parking lot	No	100 € + Cost of parking	Per Case	-	-	-
Lost parking ticket	In case, when the customer has lost a ticket or taken it with him, while leaving the car.	No	100 € + Cost of parking	Per Case	-	-	-
Lost Key - Damage	In case, when the customer has lost the car key, damaged, or taken it with him, while leaving the car.	No	From 300€	Per Case	-	-	-
Grace Period	Grace Period for car rental pick-up	No	-	per hour	There is a 59-minute grace period for daily rentals. More than 59 minutes from the pick-up, the reservation may be canceled by the rental company. A Re Activation fee of 40€ is applied.	-	-
Grace Period	Grace Period for car rental drop-off	No	For each started day	per hour	There is a 59-minute grace period for daily rentals. If the vehicle is returned within 59 minutes of the time it was rented penalty fee of EUR 40 will be charged and on a subsequent day additional charges for an additional day of rental.	-	-
Refueling	Tank Conditions (same/same)	No	5,00 €	per liter	Any quantity of missing fuel will be refilled and invoiced to the customer at the cost of approximately Eur 5,- per liter (There is no separate refueling service charge).	-	-
Charge electric cars	Tank Conditions (same/same)	No	1,00 €	per KW	Any quantity of missing fuel will be refilled and invoiced to the customer at the cost of approximately Eur 2,- per l (There is no separate refueling service charge).	-	-
Unauthorized Crossing of Greek borders	Unauthorized Crossing of borders.	No	1 000,00 €	per rental	Unauthorized (in advance) driving abroad or to countries is not allowed, according to the above list. In case of accident or service repairs, additional costs may appear.	-	-
Unauthorised Travelling to Island	Unauthorised Travelling to Island	No	300,00 €	per rental	Unauthorized (in advance) driving to an island s not allowed, according to the above list. In case of accident or service repairs, additional costs may appear.	-	-
Unauthorised Driving to a non asphalt road	Unauthorised Driving to a non asphalt road	No	300,00 €	per rental	Unauthorised driving to off road.	-	-
Car Overloading	Overloading of the car	No	120,00 €	per rental	Car booking has specific luggage capacity. It is not allowed to load suitcases in the passenger area, only in the luggage area. A fine of 120€ will be applied	The customer has the following options: - Upgrade the car with extra cost. - Cancel the booking without a refund - Make two way routes to the destination - Have another transportation (taxi - transfer) for the luggage.	-